

## **COVID -19 Prevention Strategy**

We will be temporarily closing our in-clinic care at the end of the business day Wednesday March 18, to respect the social distancing protocols being rolled out across the nation. If you have an appointment booked between March 19 – April 5, 2020 it has been cancelled. We are sorry for the inconvenience this causes. We recognize these are exceptional times that require exceptional measures to reduce the spread of the virus, and to reduce the demand on our health care system.

We will continue to follow the recommendations of Health Canada and the Canadian Physiotherapy Association and we will be re-assessing the situation on a bi-weekly basis. For updated information regarding our re-opening date and scheduled appointments please refer to our website at [www.dsphysio.com](http://www.dsphysio.com). Please know we want to continue to serve the needs of our clients and are currently exploring telehealth options to continue to provide care for our clients until we can resume in-clinic care. If you are interested in this service please let us know. This initiative is being supported by some of the insurance companies (Blue Cross, MPI) so please check with your insurance provider.

If you have any general inquiries or questions about your appointments please email [info@dsphysio.com](mailto:info@dsphysio.com).

Thank you for your understanding during this difficult time. We are all in this together, so please wash your hands, take care of each other and be kind. We will see you soon.